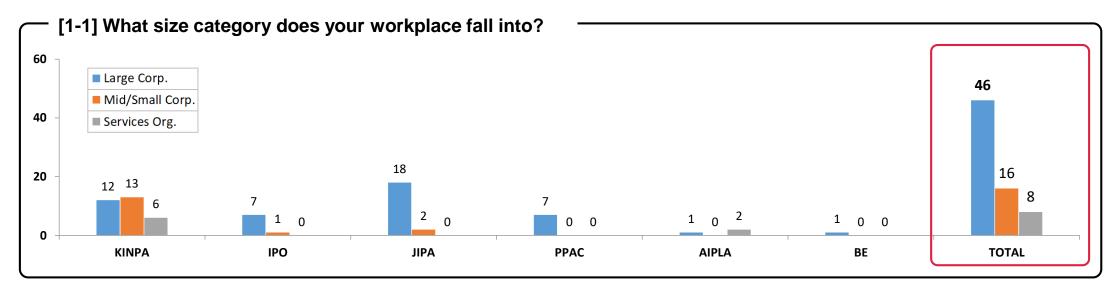
# IP5 Industry feedback on current Global Dossier Services (via OPD/GD user survey)

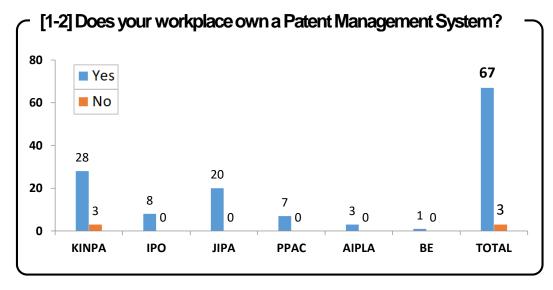
March 10<sup>th</sup>, 2021



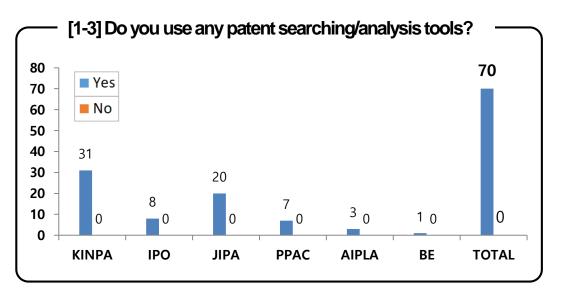
#### [1] User Details



→ A total of 70 users participated in the response.

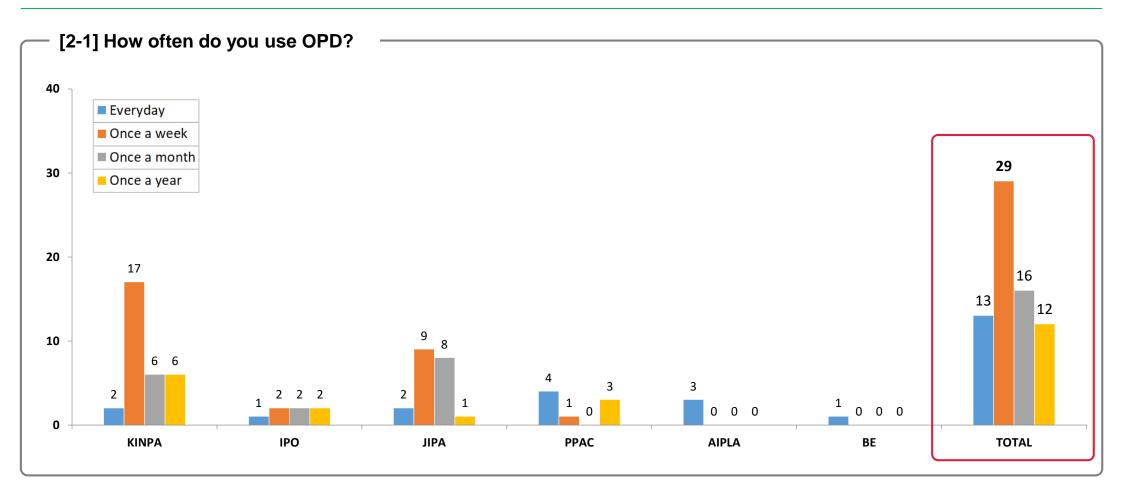






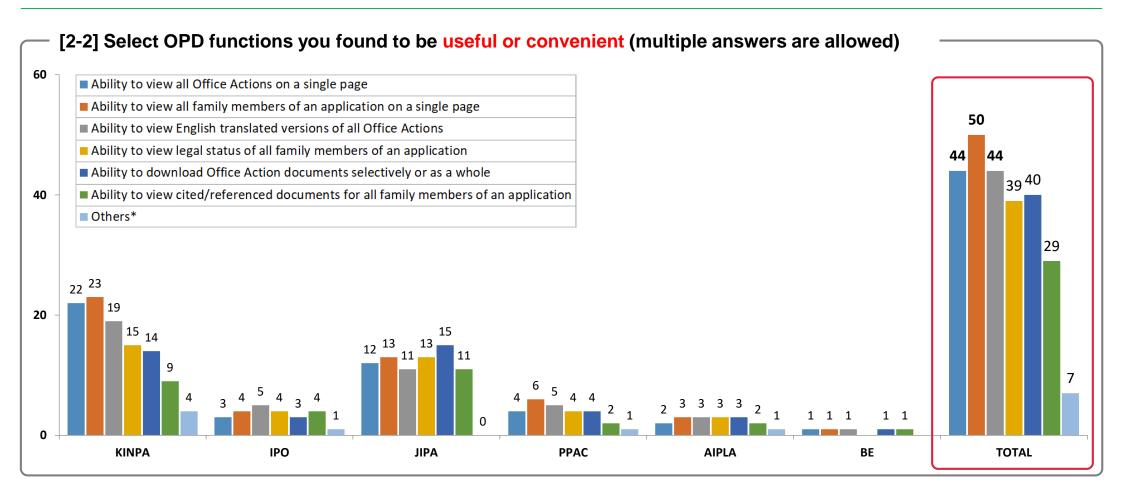
→ All users are using patent searching/analysis tools.





**★** Many users use OPD service once a week.

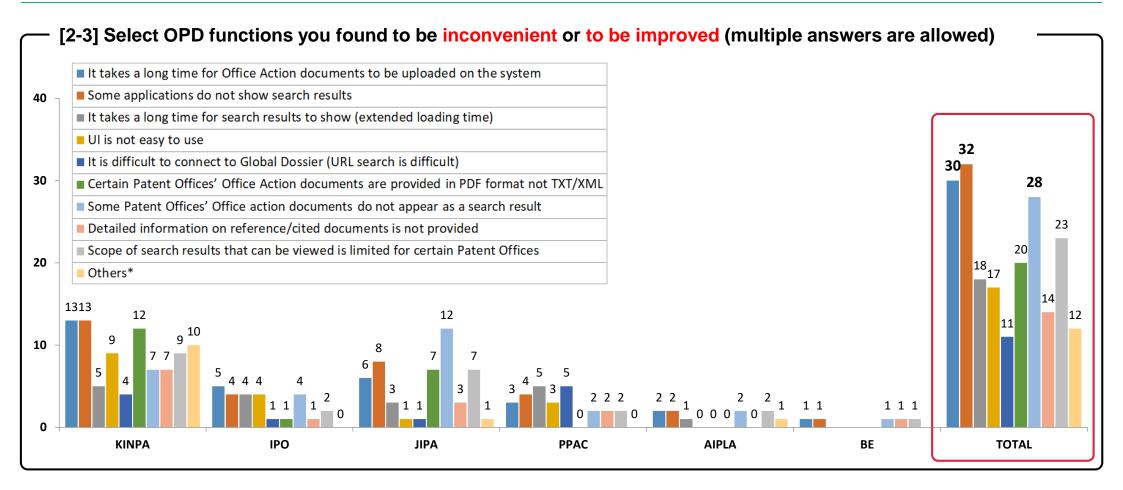




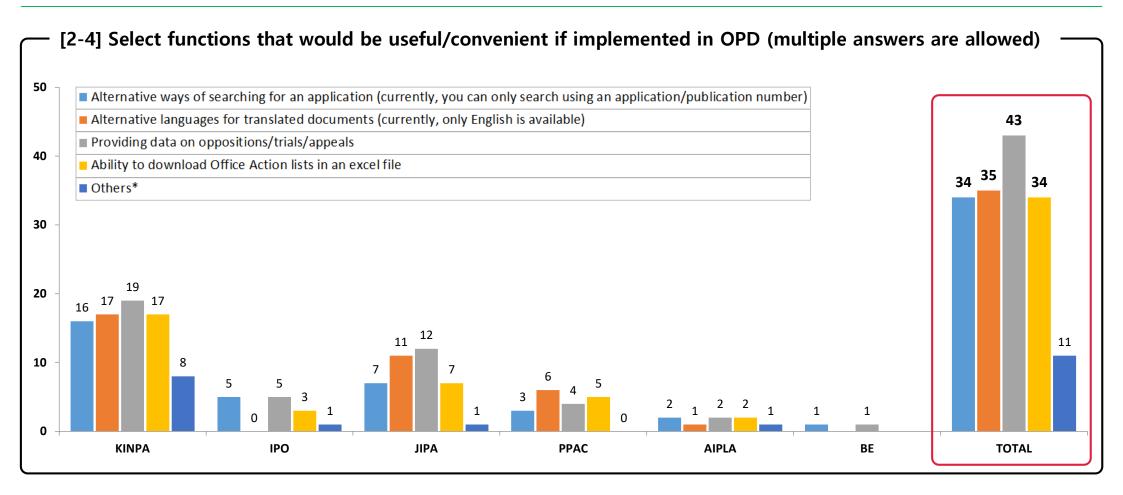
#### TOP 3 on the answers.

- O Ability to view all family members of an application on a single page (20%)
- Ability to view all Office Actions on a single page (17%)
- Ability to view English translated versions of all Office Actions (17%)
- ★ Most of the OPD functions are considered to be useful or convenient by users.





- TOP 3 on the answers.
- O Some applications do not show search results (15%)
- It takes a long time for Office Action documents to be uploaded on the system (14%)
- Some Patent Offices' Office action documents do not appear as a search result (14%)
- ★ The most inconveniences that users feel are related to system errors or unavailability of data, because of which usefulness of OPD service is significantly undermined.



★ All of 4 answered functions may be candidates of newly added OPD functions or functions to be improved ASAP. Please note function in 'others' such as "Downloading Office Action documents in the form of a file sorted by date" as an another candidate for the newly added OPD function.



#### Proposed Improvement (Quick-win)

- > To provide link to OPD/GD from other IP5 Offices
  - → Users can have alternatives to retrieve necessary dossier information under circumstance where information available on IP5 OPD/GDs are not the same

#### [Use case]

A Korean user fails to retrieve an examination information for Chinese family patent at a KIPO OPD website, however, there he fortunately finds a link to a JPO OPD search platform, clicks on it and then successfully retrieves the document list on the JPO OPD. But, he finds that a document content cannot be viewed or downloaded on the JPO OPD and he is linked to an USPTO GD and successfully views the document content there.



# **Appendix**

- OPD/GD websites from IP5 Offices -

## KIPO OPD



> Independent OPD website

Failure to retrieve FW for CN '986 Pat. Pub.

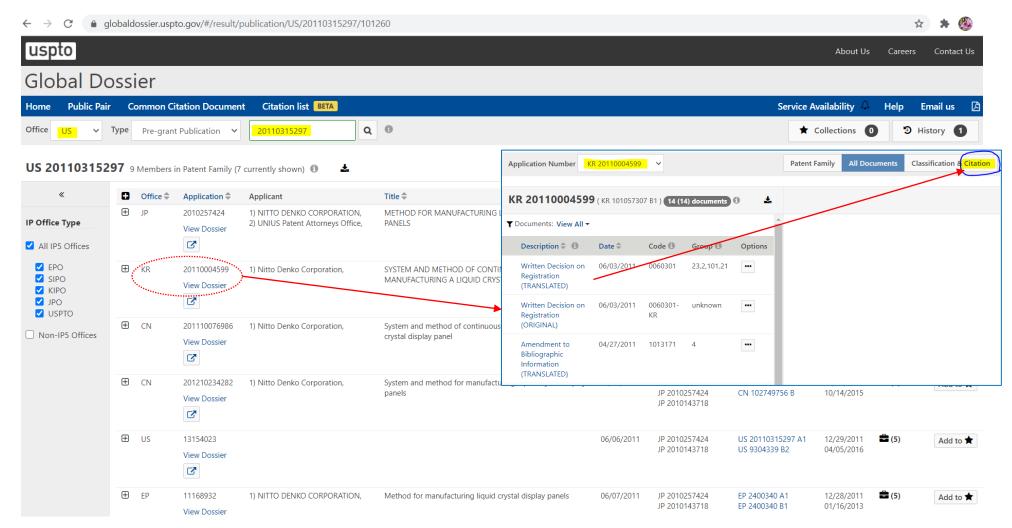


# **USPTO Global Dossier**



#### > Independent GD website

Direct access to citation from the GD website

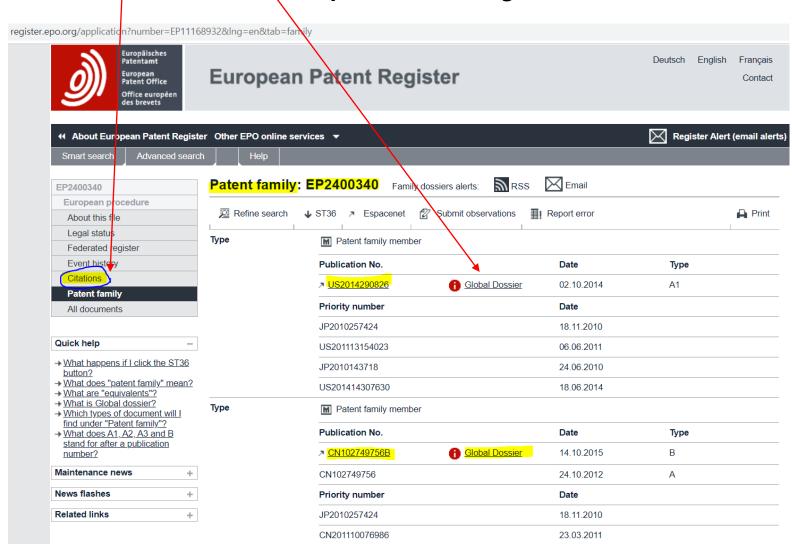


## **EPO Global Dossier**



No Independent GD website

Access to citation from European Patent Register

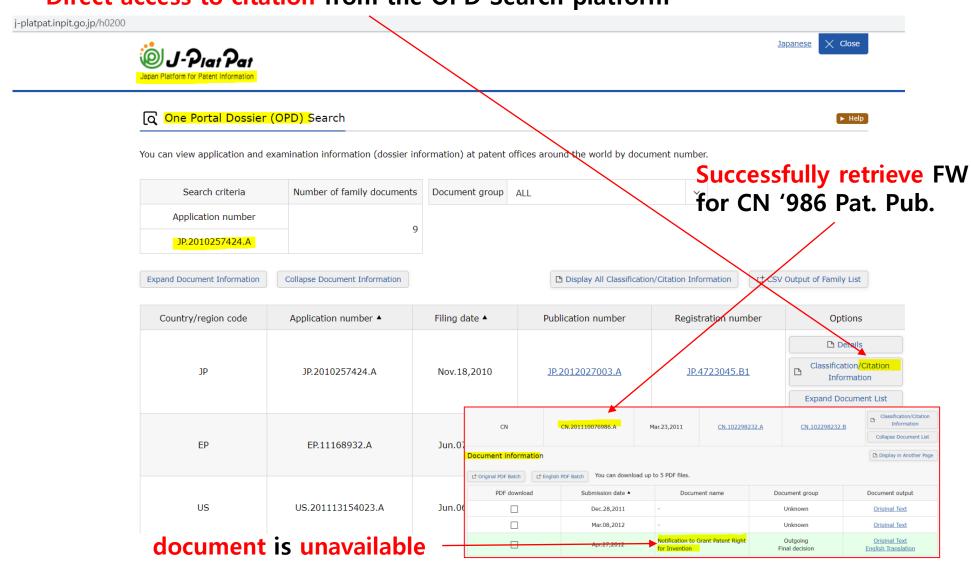


### JPO OPD



#### > Independent OPD website

**Direct access to citation from the OPD Search platform** 

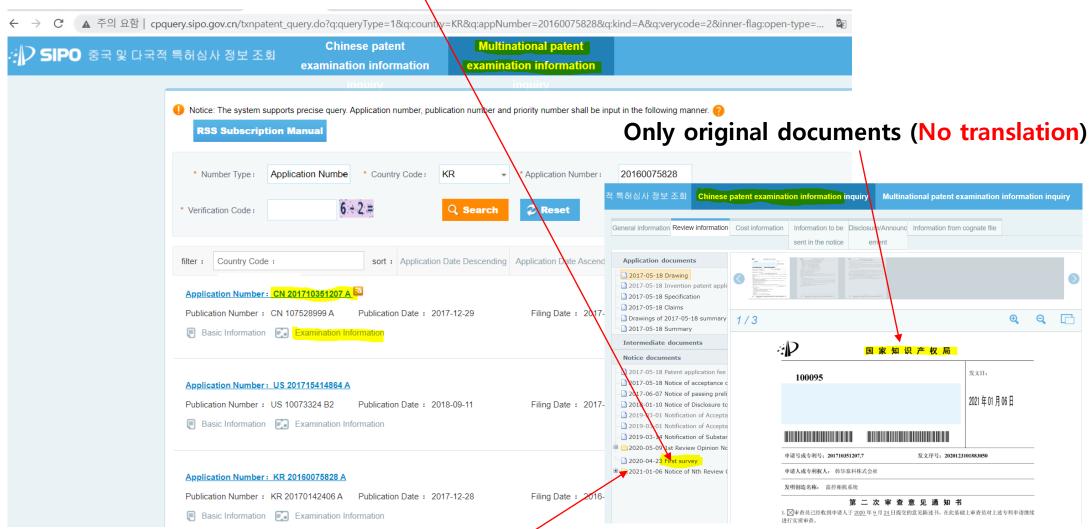


# CNIPA GD (Multinational patent examination information)



#### > Independent GD website

access to citation from the patent exam information



# THANK YOU

