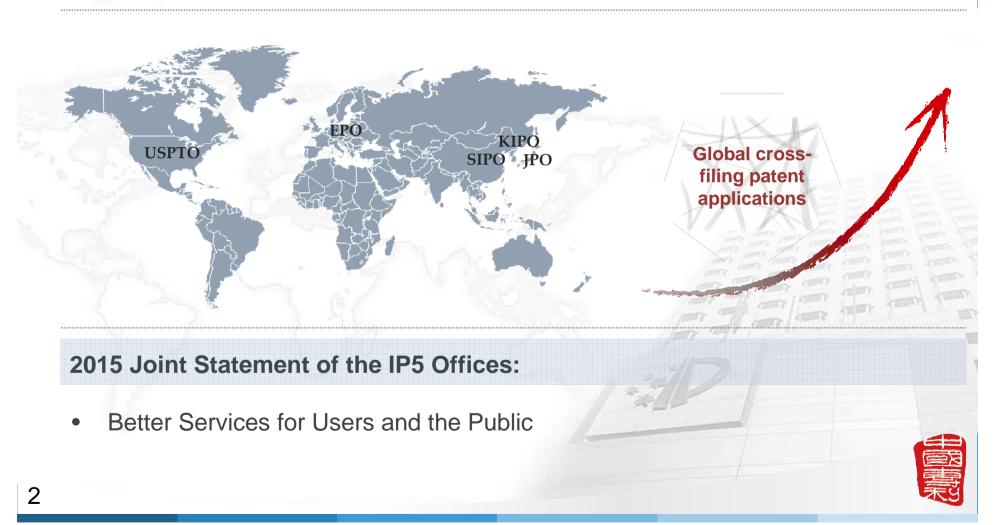


CEPRQM: Procedure Rules Guidance

IP5 Heads and IP5 Industry Meeting Tokyo, 1 June 2016

www.sipo.gov.cn







Focus on the users' needs



Users Need

Provide concise guidance for the users

- What fees should I pay? How much?
- How to accelerate my application?
- What files should I prepare? When?
- Petition





Available Information & Users' experience

Available Information

- Information published on the website
 - Language problem
 - Unfamiliar web structure
- Information collected by the third party
 - Not official release
 - Updated not in time
 - Inconsistent translation



Users' experience

Hard to get the right information quickly







User's Perspective

- Compile and visua lize the procedure rules of IP5 offices
- Put emphasis on specific issues

The outcome can be published through official media and platform, and the information can also be delivered to the worldwide users





To users and public

- •Understand the IP5 procedure rules more quickly and easily
- •Enhance their satisfaction degree on the operation effectiveness of all offices



To offices

- Be beneficial for further mutual trust and understanding
- Provides effective basis for the other IP5 cooperation projects







Target Users

• The general requirements from applicants and the public

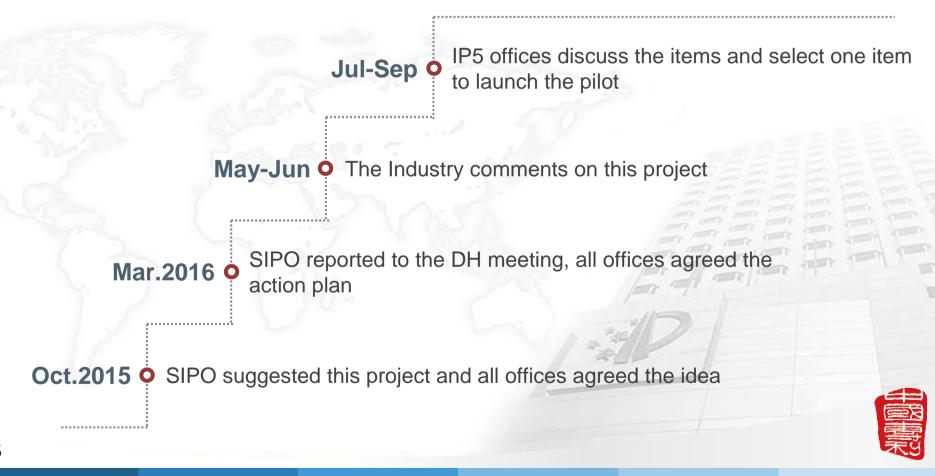
Project emphasis

• Specific issues of IP5 procedure rules ,e.g. examination flow, petition approach, time limit, fee information. etc

Product format

• visualization of the work product. The IT approach will also be taken into consideration







To the industry

- From the perspective of the industry, do you think the users in you country/area are familiar with the procedure rules of the other IP5 offices?
- Have you ever collected or compiled the IP5 procedure rules information? Do you have any difficulties?
- Which issues/topics within the procedure rules do you think are more necessary to introduce?
- Do you have any suggestion about how to present the product to the users?
 (i.e. product format as PPT, Picture, Table, etc.)
- Do your have any comments about the project?



