

Data Protection Statement on the processing of personal data in the context of the online user consultation on proposed amendments to the Rules of Procedure of the Boards of Appeal to further enhance the timeliness of appeal proceedings

Protecting your privacy is of the utmost importance to the European Patent Organisation. We are committed to protecting your personal data and ensuring respect for data subjects' rights when performing our tasks and providing our services. All data of a personal nature that identify you directly or indirectly will be processed lawfully, fairly and with due care.

The processing operations described below are subject to the Data Protection Rules of the Administrative Council (AC DPR), which refer to the Data Protection Rules of the European Patent Office (EPO DPR).

The information in this statement is provided in accordance with Article 1(3) AC DPR in conjunction with Articles 16 and 17 EPO DPR.

The Boards of Appeal Committee (BOAC) and the President of the Boards of Appeal conduct a user consultation on proposed amendments to the Rules of Procedure of the Boards of Appeal to further enhance the timeliness of appeal proceedings. This user consultation will remain open until 12.00 hrs CEST on 11 September 2023.

1. What is the nature and purpose of the processing operation?

This data protection statement relates to the processing of personal data in the context of the above-mentioned user consultation.

A user consultation is conducted in order to obtain feedback from users on the proposed amendments to the Rules of Procedure of the Boards of Appeal. Personal data are processed for the purpose of obtaining knowledge of the users' views on the proposed amendments. This may lead to a refinement of the proposed amendments.

The processing is not intended to be used for any automated decision-making, including profiling.

Your personal data will not be transferred to recipients outside the EPO which are not covered by Article 8(1), (2) and (5) EPO DPR, which apply in conjunction with Article 1(3) AC DPR, unless an adequate level of protection is ensured. In the absence of an adequate level of protection, a transfer can only take place if appropriate safeguards have been put in place and enforceable data subject rights and effective legal remedies for data subjects are available, or if derogations for specific situations as per Article 1(3) and 1(8) AC DPR in conjunction with Article 10 DPR apply).

2. What personal data do we process?

The following categories of personal data are processed:

- Personal identification: Full Name, first name and/or surname.
- Contact information: email address, contact details and phone numbers (if provided by users)
- Answers to survey and opinions/assessments (of individual persons)
- Working affiliation (e.g. to a law firm), if provided by users.

3. Who is responsible for processing the data?

Personal data are processed under the responsibility of the Administrative Council of the European Patent Organisation, as the controller. The Council Secretariat acts as the delegated controller (Articles 1(5) and 2 of the AC DPR).

Personal data referred to in this statement are processed by BOAC members and alternate members, as well as the President of the Boards of Appeal and a limited number of staff members of the EPO, in particular of the Boards of Appeal (e.g.: the Head of the Legal Services of the Boards of Appeal, staff members of the Legal Advice Service of the Boards of Appeal) and of the Council Secretariat. External contractors involved in maintaining IT services may also process personal data, which may include accessing it.

4. Who has access to your personal data and to whom are they disclosed?

Personal data are disclosed on a need-to-know basis to the BOAC Members, alternate members as well as the President of the Boards of Appeal and selected members of staff members of the EPO, in particular of the Boards of Appeal (e.g.: the Head of the Legal Services of the Boards of Appeal, staff members of the Legal Advice Service of the Boards of Appeal), of the Council Secretariat, as well as representatives of the President of the European Patent Office, who has the opportunity to provide comments to amendments to the Rules of Procedure of the Boards of Appeal (see R. 12c(2) EPC).

Personal data may be disclosed to third-party service providers for e.g. maintenance and support purposes.

Personal data will only be shared with authorised persons responsible for the necessary processing operations. They will not be used for any other purposes or disclosed to any other recipients.

5. How do we protect and safeguard your personal data?

We take appropriate technical and organisational measures to safeguard and protect your personal data from accidental or unlawful destruction, loss or alteration and unauthorised disclosure or access.

All personal data are stored in secure IT applications in accordance with the EPO's security standards. Appropriate levels of access are granted individually only to the above-mentioned recipients.

For systems hosted on EPO premises, the following basic security measures generally apply:

- User authentication and access control (e.g. role-based access control to the systems and network, principles of need-to-know and least privilege)
- Logical security hardening of systems, equipment and network
- Physical protection: EPO access controls, additional access controls to datacentre, policies on locking offices
- Transmission and input controls (e.g. audit logging, systems and network monitoring)
- Security incident response: 24/7 monitoring for incidents, on-call security expert.

For personal data processed on systems not hosted on EPO premises, the providers processing the personal data have committed in a binding agreement to comply with their data protection obligations under the applicable data protection legal frameworks. The EPO has also carried out a privacy and security risk assessment. These systems are required to have implemented appropriate technical and organisational measures such as: physical security measures, access and storage control measures, securing data at rest (e.g. by encryption); user, transmission and input control measures (e.g. network firewalls, network intrusion detection system (IDS), network intrusion protection system (IPS), audit logging); conveyance control measures (e.g. securing data in transit by encryption).

6. How can you access, rectify and receive your data, request that your data be erased, or restrict/object to processing? Can your rights be restricted?

You have the right to access, rectify and receive your personal data, not to be subject to a decision based solely on automated processing, to have your data erased and to restrict and/or object to the processing of your data (Article 1(3) AC DPR in conjunction with Articles 18 to 24 EPO DPR).

Please keep in mind that depending on the right in question, some additional conditions may apply. For instance, the right of rectification can only apply to inaccurate or incomplete objective and factual data; it does not apply to subjective statements, including ones made by third parties.

If you would like to exercise any of these rights, please write to the delegated data controller at DPcouncil@epo.org.

If applicable, please bear in mind that data protection is not an absolute right. It must always be balanced against other fundamental rights and freedoms and there may be circumstances where one or more of a data subject's rights may be refused. You can find further information on this topic here.

We will reply to your request without undue delay and in any event within one month of receipt of the request. However, Article 1(3) AC DPR in conjunction with Article 15(2) EPO DPR provides that this period may be extended by two further months where necessary in view of the complexity and number of requests received. We will inform you of any such delay.

7. What is the legal basis for processing your data?

Personal data are processed on the basis of Article 1(3) AC DPR in conjunction with Article 5(a) DPR, which means that processing is necessary for the performance of a task carried out in the exercise of the official activities of the European Patent Organisation or in the legitimate exercise of the official authority vested in the controller, which includes the processing necessary for its management and functioning.

Please note that according to Article 4(2)(i) of CA/D 7/16, the BOAC may "carry out, where necessary, user consultations on matters of direct concern to users, such as proposals to amend the Rules of Procedure of the Boards of Appeal (...)".

8. How long do we keep your data?

Personal data processed by the data controller or the processors under its supervision are generally stored for the period necessary to achieve the purpose for which they have been processed.

Personal data will be deleted in a maximum of three years after the end of the user consultation.

In the event of a formal appeal/litigation, all data held at the time the formal appeal/litigation was initiated will be retained until the proceedings have been closed.

9. Contact information

If you have any questions about the processing of your personal data, please write to the delegated data controller at DPOexternalusers@epo.org.

You can also contact our Data Protection Officer at DPOexternalusers@epo.org.

Review and legal redress

If you consider that the processing infringes your rights as a data subject, you have the right to request review by the controller under Article 1(3) AC DPR in conjunction with Article 49 EPO DPR and, if you disagree with the outcome of the review, the right to seek legal redress under Article 1(3) AC DPR in conjunction with Article 50 EPO DPR.