

Read the full report







BUILD AN ENGAGED, KNOWLEDGEABLE AND COLLABORATIVE ORGANISATION

ATTRACTING TALENT EPO STAFF MORE DIVERSE THAN EVER 100 new examiners recruited **ALL NEW RECRUITS** nationalities (Core business and corporate areas) 35% women current or former members (up from 30% in 2019) managers of the Pan-European Seal Young Professionals **27** nationalities **Programme** 17 nationalities PAN-EUROPEAN SEAL YOUNG PROFESSIONALS PROGRAMME >70% women new talented partner universities graduates graduates

22 nationalities

(up from 103 in 2022)



PROFESSIONAL DEVELOPMENT

by the end of 2023

of EPO staff covered by a tailored development programme

instructor-led learning per employee

8 iLearn days participants

KEY BENEFITS OF NEW WAYS OF WORKING



Flexibility to o o balance family and work commitments



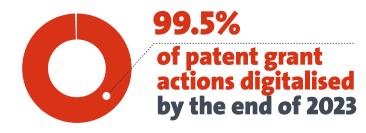
Work more • • • • effectively

Improve health and well-being



SIMPLIFY AND MODERNISE IT SYSTEMS

DIGITAL TRANSFORMATION





75% reduction in manual re-routing of files thanks to Al-powered Digital File Allocation



Advances in performance of ANSERA benefit the 93%

of EPO patent examiners who use the EPO search engine **Modernised** human resources management system

New financial systems allowing activity-based budgeting



USE OF MyEPO SERVICES



90% of users communicating with us electronically now use MyEPO

611 active Mailboxes (**+288%** over 2019)

••• used by **7 584** patent attorneys (**up** from **2 332** in 2019)

CONTINUOUSLY STRENGTHENING INFORMATION SECURITY

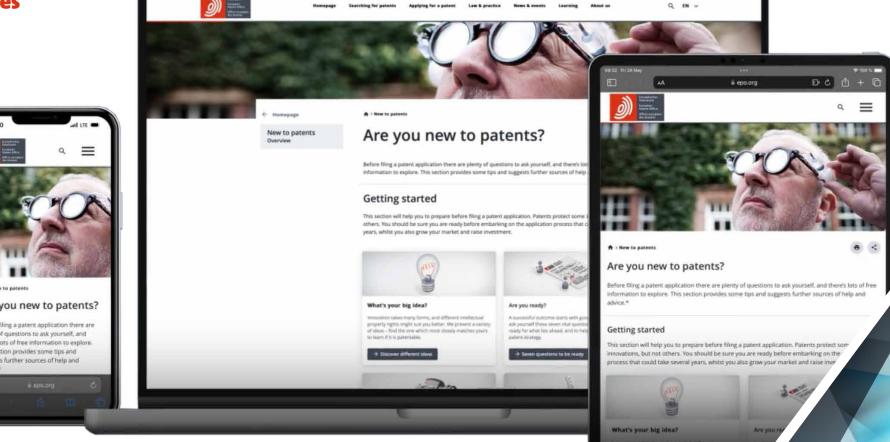
More secure and convenient • online authentication for our users

Cybersecurity education • programmes and campaigns for staff

Successful ISO 27001 surveillance audit

NEW WEBSITE

Optimised for all devices



Goal 3 DELIVER HIGH-QUALITY PRODUCTS AND SERVICES EFFICIENTLY

KEY QUALITY INITIATIVES AND ACHIEVEMENTS

Search reports and written opinions now reviewed by the three division members

New Harmonisation
Dashboard now helps
further align
examination
practices



reduction in opposition backlog compared to pre-pandemic levels



86.4%

of search, examination and opposition standard files produced on time

STAKEHOLDER QUALITY ASSURANCE PANELS (SQAPS)

countries

SHARED UNDERSTANDING OF QUALITY

SACEPO Working Party on Quality, now with members from



>50 meetings
with top applicants
and user associations

Provided valuable o o o input into the EPO's Quality

Action Plan 2024

24 European patent attorneysfrom 11

New topics in 2023:

Search and written opinions

I Intermediate communications

WORLD'S MOST EXTENSIVE PRIOR ART COLLECTION

153 million

patent publications (up from 146 million in 2022)





Goal 4 BUILD A EUROPEAN PATENT SYSTEM AND NETWORK WITH A GLOBAL IMPACT

WORKING AGREEMENTS ON SEARCH CO-OPERATION

Now with member states

SMEs, universities, research centres and individual inventors in each state can benefit from an 80% reduction in the search fee

GLOBAL IMPACT, 2019-2023

Market for European patents now covers ¼ of world's population (+150% / +1.3 billion people)

By January 2024, patent protection in up to 45 countries on basis of single European patent application 13 reinforced partnerships (up from 2 in 2019)

IT CO-OPERATION WITH OUR MEMBER STATES

Front Office now used in states

000+ examiners in

L countries use ANSERA-based **SEARCH**

UNITARY PATENT SYSTEM LAUNCHED

Removes last barrier to a single **European technology** market

requests for unitary effect by year-end

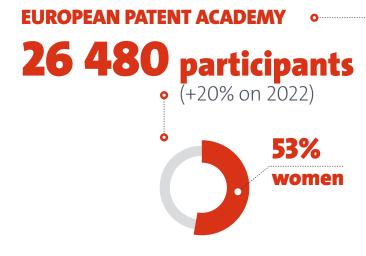


VISITS TO ONLINE PATENT INFORMATION SERVICES

11.9 million per month



PROFESSIONAL CERTIFICATION AND TRAINING



EUROPEAN QUALIFYING EXAMINATION (EQE)



EUROPEAN PATENT ADMINISTRATION CERTIFICATION (EPAC) (2022 & 2023)



epo.org



Goal 5 SECURE LONG-TERM SUSTAINABILITY

LAUNCH OF OBSERVATORY ON PATENTS AND TECHNOLOGY

Globally accessible ° digital platform

Provides valuable insights into technology trends for informed decision-making

Facilitates transparent and open discussions on innovation

Deep Tech Finder connects Europe's investment-ready deep tech startups with investors

Technology platforms running on Espacenet covering areas such as firefighting and clean energy

















EUROPEAN INVENTOR AWARD AND YOUNG INVENTORS PRIZE

Award ceremony, Valencia, Spain

25 000+ viewers,





EUROPEAN INVENTOR NETWORK

FIRST ROUND OF ACTIVITIES

granted

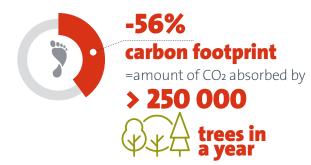


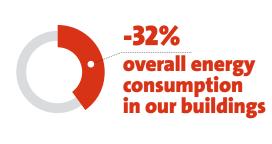
ISO CERTIFICATION MAINTAINED

Estimated children and young

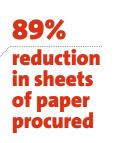
adults reached

ENVIRONMENTAL SUSTAINABILITY 2019-2023









Quality

management

Occupational health and safety management

Information security management