

# Data Protection Statement on the processing of personal data within the framework of the EPO marking Girls' Day in The Hague (18/04) and Munich (25/04)

Protecting your privacy is of the utmost importance to the European Patent Office (EPO). We are committed to respecting and protecting your personal data and ensuring your rights as a data subject. All data of a personal nature that identifies you directly or indirectly will be processed lawfully, fairly and with due care.

This processing operation is subject to the EPO Data Protection Rules (DPR).

The information in this communication is provided pursuant to Articles 16 and 17 of the DPR.

This data protection statement explains the way in which your personal data will be processed to ensure a smooth organisation process of both events and to establish contact with the participants Girls' Day in both sites The Hague on 25 April and Munich on 18 April. This event is the opportunity to raise awareness on gender equality in STEM (sciences, technology, engineering, and mathematics) and to underline the Office's efforts to support young female talents to increase their appetite for scientific professions.

From an employer branding perspective, it is the opportunity to increase the EPO's visibility on the external markets as employer of choice where diversity and inclusion is placed highly on the strategic agenda.

### 1. What is the nature and purpose of the processing operation?

The present data protection statement describes how Principal Directorate Communication ("PD Communication") processes personal data collected for the purpose of organising and managing the Girls' Day and coordinating any required follow-up activities, as well as for accountability and communication, transparency, awareness, education, and promotional purposes, such as creating audio- visual content to be published, shared or streamed through the EPO internal (e.g.: EPO TV, Newsletter, e- knowledge Portal) external (e.g.: epo.org) and social media channels, or the drafting of news items.

Personal data are processed for the following purposes:

Ensuring a smooth organisation process of both events and to establish contact with the participants. Concerning the organisation process the following can be reported:

#### Selection of schools (girls)

• The process has been the same for the past years: (i) official registration via the official Girls' Day platform existing in both the Netherlands and Germany, or (ii) by reaching out directly to the various schools

#### The event

- The event will be organised in two different locations: Munich and The Hague
- The exchanges will be in person
- Workshops in both locations will take place
- The girls will not be contacted after that unless requested for specific needs

## 2. What personal data do we process?

The schoolgirls and teachers' personal data processed are as follows:

- Name
- Surname
- Emails
- School name and location

Depending on the nature of the meeting/event, health-related data, such as mobility and dietary requirements, allergies, and intolerances, might be gathered.

The processing is not intended to be used for any automated decision-making, including profiling.

Your personal data will not be transferred to recipients outside the EPO that are not covered by Article 8(1) and (5) DPR unless an adequate level of protection is ensured. In the absence of an adequate level of protection, a transfer can only take place if appropriate safeguards have been put in place and enforceable data subject rights and effective legal remedies for data subjects are available, or if derogations for specific situations as per Article 10 DPR apply.

## 3. Who is responsible for processing the data?

Personal data are processed under the responsibility of the Principal Directorate Communication acting as the EPO's delegated data controller.

Personal data are processed by the PD Communication and BIT staff involved in managing the event.

External contractors involved in managing the event may also process personal data, which can include accessing it.

#### 4. Who has access to your personal data and to whom is it disclosed?

Personal data, depending on its type and the purposes of its processing, are only made accessible on a need-to-know basis to EPO staff members and possibly external providers, their subcontractors and the general public respectively.

Personal data is accessed by:

- The EPO staff working in PD Communication, on a need-to-know basis;
- Other departments or organisational units (e.g., Talent Academy and Legal Affairs) involved in managing the initiative, project, or activity;
- CTO, responsible for the maintenance of some of the databases used in the process of the organisation of events;
- Hospitality, security and logistics internal teams and external providers responsible for event logistical support, creation of audio-visual material or similar services in some of the meetings and events or provision of registration tools, event platforms or landing pages for events;
- Subcontractors, providers and suppliers of the relevant external providers that the EPO might establish a contractual relationship with.

Personal data may be accessible to EPO employees through internal communication tools such as the Intranet, EPO Newsletter, EPO TV and videos shown at meetings/events. Pictures, presentations, live web streaming and/or audio-visual recordings of speakers, participants and organisers might be made available

through external communication tools to the general public on the external website, EPO Social Media channels or to other IP Offices websites in the framework of the promotion of EPO and IP activities.

The recipients of personal data (EPO staff, external resources, the rest of the participants and/or the general public) might vary depending on the type of recording and the purpose of the meeting/event.

Specific information on the exact recipients and the legal instruments used for each meeting/event is available upon request.

### 5. How do we protect and safeguard your personal data?

We take appropriate technical and organisational measures to safeguard and protect your personal data from accidental or unlawful destruction, loss, alteration and unauthorised disclosure or access.

All personal data are stored in secure IT applications according to the EPO's security standards. Appropriate levels of access are granted individually only to the abovementioned recipients.

For systems hosted at EPO premises, the following base security measures generally apply:

- User authentication and access control (e.g., role-based access control to the systems and network, principles of need-to-know and least privilege)
- Logical security hardening of systems, equipment and network
- Physical protection: EPO access controls, additional access controls to datacentre, policies to lock offices
- Transmission and input controls (e.g., audit logging, systems and network monitoring)
- Security incidence response: 24/7 monitoring for incidents, on-call security expert.

When data is outsourced (e.g., stored, accessed and processed), a privacy and security risk assessment is carried out and the following general statement might be included in this field:

For personal data processed on systems not hosted at EPO premises (e.g. Microsoft Outlook and Streams), the provider(s) processing the personal data has committed in a binding agreement to comply with its data protection obligations stemming from the applicable data protection legal framework(s). Furthermore, a privacy and security risk assessment has been carried out by the EPO. These systems are required to have implemented appropriate technical and organisational measures such as: physical security measures, access and storage control measures, securing data at rest (e.g. by encryption); user, transmission and input control measures (e.g. network firewalls, network intrusion detection system (IDS), network intrusion protection system (IPS), audit logging); conveyance control measures (e.g. securing data in transit by encryption)')

# 6. How can you access, rectify and receive your data, request that your data be erased, or restrict/object to processing? Can your rights be restricted?

You have the right to access, rectify and receive your personal data, not to be subject to a decision based solely on automated processing, to have your data erased and to restrict and/or object to the processing of your data (Articles 18 to 24 DPR).

If applicable, you can withdraw your consent for the processing of your personal data at any time. Please note that withdrawing your consent for the processing of your personal data does not affect the lawfulness of any processing based on your consent before this consent is withdrawn.

If you would like to exercise any of these rights, please write to the delegated data controller. In order to enable us to respond more promptly and precisely, you always need to provide certain preliminary information with your request. We therefore encourage you to fill in this <u>form</u> (for externals), <u>form</u> (for internals) and/or <u>form</u> (for pensioners) and submit it with your request.

We will reply to your request without undue delay and in any event within one month of receipt of the request. However, Article 15(2) DPR provides that this period may be extended by two further months if necessary, in view of the complexity and number of requests received. We will inform you of any such delay.

# 7. What is the legal basis for processing your data?

Personal data are processed in accordance with the following legal basis of article 5 of the DPR:

- a. processing is necessary for the performance of a task carried out in the exercise of the official activities of the European Patent Organisation or in the legitimate exercise of the official authority vested in the controller, which includes the processing necessary for the Office's management and functioning, or
- b. processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract, or
- c. the data subject has given explicit consent to the processing of their personal data for one or more specific purposes, or
- d. processing is necessary in order to protect the vital interests of the data subject or of another natural person.

For health-related data, personal data are processed in accordance with article 11(2)(a) of the DPR: 'the data subject has given explicit consent to the processing of those data for one or more specified purposes.' For example, dietary requirements or special assistance.

### 8. How long can data be kept?

Personal data processed by the data controller or the service providers under its supervision are stored for the period of time necessary to achieve the purpose for which they have been processed.

Personal data will be kept only by PD0.2 for the time needed to achieve the purposes for which it is processed and then deleted from its databases as follows:

- For personal data related to sound, video and audio-visual recording/photographs of meetings and events, they are stored for educational, institutional, historical, informational and/or promotional purposes for a period ranging from 2, 10 or 25 years according to the retention categories reflected in the PD Communication Audio-visual Retention Policy, which can be provided upon request. Events that can fall in the aforementioned retention categories are:
- Recurrent events with a low level of newsworthiness (2 years renewable);
- Non-recurrent events related to the core business of the EPO, for example related to the promotion of
  patent knowledge activities (10 years renewable);
- Recurrent events with a high level of newsworthiness related to the core activity of PD Communication at the EPO (e.g.: European Inventor Award, European Patent Convention 50 years celebration) (25 years renewable).
- For personal data related to contact details (e.g.: name, surname, email address, affiliation) they are stored for and deleted after a maximum period of 5 years as part of an internal EPO contact details database owned by PD Communication and shared internally among EPO organisational units in order for them to contact data subjects for similar future meetings/events.
- Nevertheless, in the event that the data subject shows interest in continuing to be part of this list, Principal Directorate Communication may keep their data for a further period of up to 5 years, or until the data subject indicates otherwise or the data controller becomes aware that the data subject cannot longer be part of the list e.g., receipt of an automatic error reply that confirms that the contact details no longer exist. In order to prevent inaccurate data being kept indefinitely, after the 5-year maximum

period they will be asked regularly whether they wish to remain on the list and whether their data is still accurate.

- Additionally, for speakers who agreed to be contacted for future events, personal data such as short biographies, CVs, Intervention title, or any additional personal data provided by them are stored for a maximum period of 3 years, or for a shorter period if the if the EPO becomes aware that the data subject can no longer be part of the database (e.g.: Upon retirement of the speaker). In order to prevent inaccurate data to be kept indefinitely, after the 3-year maximum period they will be asked regularly whether they want the EPO to keep the personal data.
- For other data (e.g.: ID/Passport number, date of birth, postal addresses, signature, profession, country, city of departure, bank details, fiscal code and address for reimbursements purposes, individualised information on the form of transport and accommodation), they will be stored and deleted after a maximum period of 1 year after the event.
- Nevertheless, part of the data (i.e. bank details, fiscal code and address if applicable) are stored a longer period of time for accounting purposes.
- Health-related data are stored and deleted after a maximum period of 1 month after the event if the participant has not withdrawn their consent. In case the consent has been withdrawn, the data will be deleted without undue delay. In case a health-related incident has been reported after the event, health-related data is stored until the closure of any legal proceedings.
- For personal data in connection to the subscription to EPO newsletters, personal data will be stored and deleted according to the data protection statement for the EPO's newsletters and related alerts. Please click on the <u>link</u> to access the document.
- For personal data related to tracking information, personal data will be stored and deleted according to the relevant Cookie Policy in place for the event, if applicable.

If personal data, for promotional purposes only, are made available on social media, the retention period will be determined by such platforms.

In the event of a formal appeal/litigation, all data held at the time the formal appeal/litigation was initiated will be retained until the proceedings have been closed.

## 9. Contact information

If you have any questions about the processing of your personal data, internals may write to the delegated controller at <u>PDComm-DPL@epo.org</u> or the Data Protection Officer at <u>DPO@epo.org</u>.

Externals may write to the delegated data controller and/or the DPO at DPOexternalusers@epo.org.

## **Review and legal redress**

If you consider that the processing infringes your rights as a data subject, you have the right to request a review by the controller pursuant to Article 49 DPR and, if you do not agree with the outcome of such review, to exercise the remedies provided for in Article 50 DPR